

April 2021
– March
2022

South Area Council Performance Report



Area Council priorities

Access to Local
Information and
Advice



Changing the
relationship between
the BMBC & Community



Young People



Improving the
Local Economy



Health and
Wellbeing for All



Our Environment



South Area Council

Darfield, Hoyland Milton, Rockingham, Wombwell

Contributing to the following corporate priorities and outcomes

Barnsley - the place of possibilities			
Healthy Barnsley	Learning Barnsley	Growing Barnsley	Sustainable Barnsley
People are safe and feel safe.	People have the opportunities for lifelong learning and developing new skills including access to apprenticeships.	Business start ups and existing local businesses are supported to grow and attract new investment, providing opportunities for all.	People live in great places, are recycling more and wasting less, feel connected and valued in their community.
People live independently with good physical and mental health for as long as possible.	Children and young people achieve the best outcomes through improved educational achievement and attainment.	People have a welcoming, safe and enjoyable town centre and principal towns as destinations for work, shopping, leisure and culture.	Our heritage and green spaces are promoted for all people to enjoy.
We have reduced inequalities in health and income across the borough.	People have access to early help and support.	People are supported to have safe, warm, sustainable homes.	Fossil fuels are being replaced by affordable and sustainable energy and people are able to enjoy more cycling and walking.
Enabling Barnsley We are a modern, inclusive, efficient, productive and high-performing council			

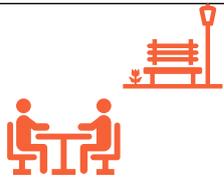
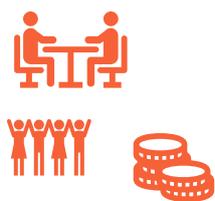
April 2021 – March 2022 performance

Priorities	KPI's and targets	2021/22
Sustainable Barnsley	Number of Volunteers hours supporting projects	1673
Learning Barnsley	Apprenticeships	2
Learning Barnsley	Work Placements	10
Learning Barnsley	Young Volunteers	32
Learning Barnsley	Number of schools worked with	18
Sustainable Barnsley	Community groups supported	42
Sustainable Barnsley	Number of new community groups	30
Healthy Barnsley	Community Car scheme journeys	56
Healthy Barnsley	Residents and young people receiving advice	355
Growing Barnsley	Local Spend	95%
Growing Barnsley	Property Improvements	40
Healthy Barnsley	No of people supported through one to ones to tackle social isolation and loneliness	315
Sustainable Barnsley	Increase number of people engaged in physical activity/ utilising outdoor space for exercise and health reasons	125
Growing Barnsley	No. of people supported to tackle fuel poverty	63
Sustainable Barnsley	Number of intergenerational projects delivered or opportunities created	31
Healthy Barnsley	Benefit Gains I&A	£469,837

Sustainable Barnsley	Number of litter picks completed	155
Sustainable Barnsley	Community clean ups	231
Healthy Barnsley	Number of vulnerable households worked with	45
Growing Barnsley	Number of internal property inspections carried out	68

The following providers listed below have been appointed to deliver a series of services that address the priorities and deliver the outcomes and social value objectives for the South Area Council during 2021/22.

Provider	Service	Contract Value/length	Contract end date	Priority
Twiggs – Tidy Team	Environmental, volunteering and education service	£181,721 per annum	Funded for 3 years commenced on 1 st April 2021	
Age UK Barnsley	Social Isolation	£59,935 per annum	Funded for 3 years. Commenced 1 st October 2021	

District Enforcement	Environment Enforcement	£21,662	Funded until June 2022	
BMBC	Environmental Enforcement	£5,000	Ongoing	
BMBC	Private Sector Housing Enforcement	£33,528 per annum	Funded until September 2022	
CAB	Advice Services Contract	£79,572 per annum	Funded till June 2024	
Stop Smoking Advisor	SWYFT	ongoing		

Twiggs South Area Tidy Team

Improving our Local Environment



231

Community Clean ups

155

Litter Picks

£40,202

Cashable volunteer hours

1817

Rubbish bags collected

556

**Groups /peoples supported with advice on
equipment & PPE**



39

**Training opportunities
created leading to a qualification
(i.e. BTEC, City & Guilds, HNC)**

15

**NCS / Princes Trust
Young people
Supported**

20

**Educational projects delivered in schools to
address litter, dog fouling and recycling**

This contract provides a service to help maintain a clean, green and tidy environment in the wards of Hoyland Rockingham, Milton, Darfield and Wombwell. The emphasis is to work with the community; incorporating volunteers, local businesses, and local schools to empower and enable a sustainable approach. In spite of restrictions due to the pandemic, the contract has continued to provide a supportive service for community groups, finding different ways to work with volunteers within COVID guidelines as well as identifying specific projects across the patch to maintain the appearance of the South area.

Examples of project work supported this quarter:

Birdwell Community Garden

Date: 28/01/2022 and 15/02/2022 4 adult volunteers

“Working with volunteers, the team concentrated on the general maintenance of the community centre grounds. This consisted of hedge cutting, reinstating the footpaths and plant maintenance. Further to this, 4 bags of litter were collected”



Date: 02/03/22

“As part of our works with Birdwell Community Centre, the team worked on Worsborough Rd where they cleared weeds and silt from a Public Footpath entrance. Continuing from this, the team planted 300 bulbs donated by The Range Store, within the community garden and then scraped moss from around the footpaths.”



Date: 14/03/2022 5 sustained adult volunteers

“Litter picking with volunteers in the carpark – 2 bags were collected. The grass was strimmed and maintained, as were the hedges.”



Owd Martha's Yard - Hoyland

Date: 06/01/22 Working with 4 sustained volunteers from Owd Martha's Yard.

“Along with members of the group, we helped to dig out an area for new planters. We levelled the timber for the planters whilst the volunteers screwed them together”



Date: 13/01/22 “Supporting the group by filling planters with soil and we replanted plants which failed to thrive last year in alternative locations. Paving flags were also laid at the water station. In addition, 1000 bulbs were planted”



Date: 20/1/22 “We supported volunteers to create a dead hedge around the nettle garden and dug holes for the posts to be placed in. Also, the water collection base was extended to house another IBC. Seeds were also provided to the group to use in the near future. Twiggs Grounds Maintenance Ltd donated 5 pallets to make the bases.



Date: 10/02/22 “We assisted in the moving and handling of a flagged area to improve displays. Whilst there, we passed on a donation of refreshments donated by Morrison’s, Cortonwood”



Owd' Martha's Yard
February 25 · 🌐

This was from a couple of weeks ago. Twigg's a wonderful group of people. Thank you for your support. Growing the love 🌱🌱🌱



Twigg's South Area Tidy Team
February 10 · 🌐

Working hard this morning at Owd Martha's Yard we assisted with moving/ handling and paving a space for an improved display area. We also passed on a donation of... [See more](#)

👍 6

Date: 03/03/22 “ Supply and planting of 300 bulbs donated to our team by The Range, Barnsley. We dismantled pallets to build a new display area. In addition, we discussed ideas to landscape an area of the garden that we agreed to support with”



Owd' Martha's Yard
March 3 · 🌐

Our new display shed doesn't look much at the moment, but it will be super when finished. Thank you to Twigg's who helped with its construction and they have planted up loads more daffodils along with our volunteers, the daffodils may not flower this year, but I am sure they will be a super display in the years ahead. We'll post the displays shed progress. 🌱 growing the love



Date: 24/03/22

“We dropped off some litter pick packs for volunteers to collect.”



Date: 01/02/2022, Volunteers – 6 sustained volunteers (6 x 5 hours) 30 total volunteer hours

“Working with Friends of Wombwell Park and volunteers from ASOS, the Tidy Team focussed on the general maintenance of the grounds. The team and volunteers completed a number of small but high impact jobs such as hedge trimming, clearing footpaths and habitat building. The green waste was then reintroduced by filling in uneven areas. The volunteers were shown how to use the loppers and effective techniques to use whilst using the shovel and spade. In total, 4 bags of litter were collected”.



Owd Martha’s Yard - Hoyland

Date: 06/01/22 Working with 4 sustained volunteers from Owd Martha’s Yard.

“Along with members of the group, we helped to dig out an area for new planters. We levelled the timber for the planters whilst the volunteers screwed them together



Inkerman Field, Tree Planting Project

“Led by Parks we successfully planted an orchard of 20 trees on the top field. We supported a group of 11 volunteers which included 4 officers from South Yorkshire police, 2 local Councillors. Amber Colton and 2 members from Yorkshire Wildlife Trust. It was a team effort as everyone had a go at digging, planting and hammering the supports. The manager at the local CO-OP also donated a case of bottled water.”



Date: 08/03/2022 Adam Roberts arrived with the team at site to check the orchard following the theft and damage from the horse. Whilst the team were there, a total of 2 bags of litter was collected.



the

Wombwell Park Date: 11/01/22

“Working on the entrance to Wombwell Park, the team strimmed and used hedge cutters to reshape the shrubs and clear the pathway to improve the aesthetics.”



Date: 25/01/22: Working with 9 sustained volunteers “Along with volunteers, the team, and 2 Councillors we planted an impressive 200 whips.”



Cllr James Higginbottom
January 25

Popped into Wombwell Park this morning to help plant the new wishing tree. 🌳
Great to catch up with the fantastic group of volunteers who work hard all year round to keep the park a clean, green and enjoyable space for residents to enjoy!



Barnsley South Area Team
January 25

Today was the First Tidy up morning of 2022 in Wombwell park. The friends of Wombwell park alongside local Councillors, BMBC parks officer gave the South Area Tidy Team a hand in planting a Rowen tree. We know that local residents were dismayed when part of the infamous wishing tree had to be removed due to disease. We hope that regular park visitors will enjoy watching this tree grow and flourish. #loveit #lovebarnsley

Date: 01/02/2022 Volunteers – 6 sustained volunteers

“Working with Friends of Wombwell Park and volunteers from ASOS, we focussed on the general maintenance of the grounds. The team and volunteers completed a number of small but high impact jobs such as hedge trimming, clearing footpaths and habitat building. The green waste was then reintroduced by filling in uneven areas. Unfortunately, we discovered that a number of trees which were planted last week had their supports had been removed. The



volunteers were shown how to use the loppers and effective techniques to use whilst using the shovel and spade. In total, 4 bags of litter was collected.”

Date: 08/02/2022 Volunteers: 7 sustained volunteers

“A very productive day with volunteers from GXO (ASOS) and Friends of Wombwell Park. 10 fruit trees were planted and a planting bed was created by using donated concrete blocks. Twigs were collected to make an inviting entrance into the nature trail. 1 sack of litter was also collected.



Date: 29/03/2022

5 Sustained volunteers x 5 hours

Total Volunteer Hours – 25 hours

A very successful event with Friends of Wombwell Park. The entire park was cleared of litter which included some fly-tipping within the bushes. Reinstatement of footpaths, moss was scraped and leaves were removed from the paving surrounding the pavilion. Hedges were also trimmed and a general clean and tidy of the area which resulted in the collection of 10 bags of litter being removed. The College Assessor from Wigfield Farm (Barnsley College) attended to assess our apprentice Aaron.

Friends of Wombwell Park
 March 31 at 8:43 AM · 🌐

A very big thank you to all the volunteers and Twiggs South Area Tidy Team who helped out on Tuesday, taking part in the Great British Spring Clean work day at the park.



👍🏻 Wendy Twigg and 44 others · 4 Comments 6 Shares

👍 Like · 💬 Comment · ➦ Share

All comments ▾

Write a comment... 📷 📸 📹 🗨️

Lucy Lou
Well done everyone, great work xx
Like Reply 1w

Michael Bird
Well done team 🙌
Like Reply 1w

Ian Grummett
★★★★★
Like Reply 1w

Eddie Zak Dingle Harper
Absolute hero's xx
Like Reply 1w



South Area Council
 Darfield, Hoyland Milton, Rockingham, Wombwell

Access to Local Information and Advice
Better Together Service

For the year April 2021 to March 2022 Age UK have achieved the following:



315

Receiving one to one support

23

New volunteers

25

Groups supported

63

People supported with fuel poverty

125

Encouraged to take part in new physical activities

56

Community Car Journeys supported

355

Number of people supported by workers to access local community groups and activities

14

Intergenerational projects delivered

24

Good neighbour relationships developed

The contract funds two 32.5 hour per week workers, each post covering two wards. The Social Inclusion worker for Hoyland, Milton, Rockingham left in May with her work being covered by Age UK Barnsley workers. The post will now be covered by 2 job share social inclusion workers. Introductions will be made during June.

The Social Inclusion Workers have continued work in the South area providing support to people who are 50+ and vulnerable. The number of service users that have been supported in this quarter is 113 residents consisting of 85 Female and 28 Males. New referrals were 33. Age UK Barnsley have identified a need to look at support to encourage more men being referred to the service.

This quarter has seen an increase in referrals from external sources such as Social Prescribing, GP's, Fire Service and Social Care. Families have also referred their relatives to us and with some clients self-referring. The wellbeing monitoring tool is being utilised to identify and assess clients' wellbeing and needs.

24 people this quarter were referred to our Information and Advice service for help with issues including Benefits (17), Social Care (5). Housing (0), and Travel (4). All enquiries have been dealt with via telephone or email initially.

Volunteers

There are 11 volunteers in the service, 5 Male and 6 female. Our active volunteer numbers have now decreased as many have either returned to work, university or found other employment after furlough. The Inclusion workers have been encouraging peer support with other service users which will benefit both parties. However, the aim for this next year is to relaunch a local volunteer recruitment drive in which we can raise awareness for other volunteering opportunities.

Activities and Groups

Research, post pandemic identified a need for more groups to encourage client participation and reduce social isolation. The yearly target of four new groups has been exceeded. We will continue to review our one to one's and develop other groups as required if the needs are identified.

Age UK Barnsley continues to support older people to remain active and healthy. Booklets and information leaflets have been handed out to residents in the South at groups such as the Barnsley Older People Physical Activity Alliance (BOPPPAA). This Alliance brings together organisations, offering physical activities, to help co-ordinate and promote what is on offer to Barnsley's over 50's. The activities also focus on social interaction and community engagement. Examples of these currently running in the South are Healthy Bones, Tai Chi, Yoga, walking groups and walking football. A Monthly walking activity has been established with residents from Wombwell/Darfield visiting the RSPB Wetlands and Worsborough Dam. As the alliance develops, we aim to increase physical activity in the South.

Two care homes in the South area, one in Wombwell and one in Hoyland, have benefitted from the Music in hospital and care (MIHC) programme. Three sessions, in to a six-week programme which started in January, has seen musicians entertain older people in the care home. Many older people have taken part and enjoyed singing along and dancing.



Case Study: <u>Age UK Barnsley</u> <u>Social Inclusion Officer</u>
Date: 10/04/22 Ward Area: Wombwell / Darfield
<p>Summary</p> <p>Known to Age UK Barnsley throughout the pandemic lockdown. Post lockdown her health declined and needed urgent medical intervention. The procedure was a successful one, however it left her feeling down and isolated, as she could not get out anywhere. Intervention by Social Inclusion Officer supported access to the luncheon club at Birdwell Academy where she met friends and is now getting out and about.</p>
<p>Background</p> <p>Client X lives alone, she has a family, but they are working full-time. Age UK Barnsley knew X as we have been working with her for a while during the lockdown. After the lockdown X,'s health declined and she needed major surgery.</p> <p>The operation was a success, however, post operation she found herself lonely and isolated. She discussed this with the Social Inclusion Worker who visited her at her home. After discussion, X told us that she would like to have a reason to dress up and go out somewhere. She agreed to go to the luncheon club in Birdwell if I could support her with transport.</p> <p>I collected her the following Wednesday and waited at the venue to bring her home. Whilst she was there, she got chatting to other people and one offered to take her each week. We had talked about using Dial a Ride but a lift from a NEW friend was the preferred option. I kept in touch to ask if everything was good and discovered that she goes to the luncheon club each week, has attended the fortnightly cabaret and goes with her new friend to a local café for lunch before the show. This outcome has been positive, and X is now getting out into the community.</p>
<p>Who was Involved:</p> <p>Lorraine Hunter Social Inclusion Officer Kerry Thompson Social Inclusion Officer Birdwell Academy luncheon club Existing client who already attends the lunch</p>
<p>Next Steps: Stay in contact for some time, and if all is well, I will close the case file.</p>



South Area Council
Darfield, Hoyland Milton, Rockingham, Wombwell

Our Environment

Civil & Environmental Enforcement

Current parking enforcement has focused on Wombwell and Hoyland Town centres and Darfield hot spot areas. The South Area Council has a dedicated part time

officer for 18 hours per week. The existing contract has been extended until the end of June 22.

Following re-approval of the Environmental Enforcement Policy the Safer Neighbourhood Service identified that a single contract providing a boroughwide service needed to be procured. The procurement process has taken place and District Enforcement Ltd have been selected as the approved supplier to deliver a single contract supporting the service in issuing fixed penalty notices across the whole borough on a range of issues such as littering, dog control, fly-tipping, duty of care and more. The contract with the South Area Council ends in June 22 with options being discussed to potentially buy in services from the single borough wide contract. This is the final report of the existing contract with the South Area Council.

The aim of this contract has been to encourage behavioural changes and keep traffic flowing safely. Quarter 1 of this financial year saw a period where ticket issuing was suspended across the Borough due to Covid and ticket handling restrictions in place: April 21 to March 22:



Over the year the 428 Parking notices issued were broken down into 399 tickets issued in Wombwell, 17 in Hoyland Town Centre and 12 in Darfield. Whilst patrols times are spread across the three locations the 5 minute observation time required before a ticket can be issued means that the majority of offences witnessed in Hoyland Town centre and Darfield results in people driving off before a ticket can be handed out. Due to the nature of the centre and Darfield hotspots the officers are often witnessed before

they can issue a ticket and people are more often than not popping into shops and are able to see the officers meaning they can drive away within the 5 minutes. This has continued throughout the contract but the officers are able to, when on site, keep traffic moving. The number of drive offs during the year in Hoyland centre are 176, Wombwell saw 365 and Darfield was 49. The officers are able to act as a visible deterrent within the area during their foot patrols.

The provider has been utilising intelligence led information from Councillors reporting issues on behalf of businesses and residents, parking tasking received via BMBC Parking Services and also from complaints on the street.

Prosecutions have continued for Littering and Dog Fouling offences for those who do not pay the FPN issued to them. To date, this current contractual year across the boroughs, 100 offenders have had court files prepared for prosecution, which have been passed to BMBC to be submitted for court. However the number of offenders we are still able to pursue for failing to pay is dependent upon the court space allocated to District for Barnsley offenders. Currently this is 10 per schedule.

'Litter Picking' days

For juveniles that are caught committing an offence, District would normally offer an option of a Litter Pick as a means of discharging their liability for the FPN. However due to the current Co-vid 19 pandemic regulations and the relevant Social Distancing regulations, we are unable to offer this option. Due to this a letter was sent to the parents/guardians discharging the child from all liability for the FPN, but asking them to explain to the child that any further offences could result in a litter pick having to be attended in the future.

Changing the Relationship between BMBC and the Community

Private Sector Housing Officer

The contract focusses on tackling poor quality private rented housing stock, property inspections and support for landlords and tenants. They also have the powers to issue formal notices.



The South Area Council has seen private sector housing support as one of the priorities in the South for the last couple of years. Following a review of the Area Councils fixed term funded positions that sit within the Safer Neighborhoods Service, an agreement was reached to make the positions permanent. The staff will have the same benefits and employment rights as other permanent BMBC staff including the right to redundancy payments if the contracts are not renewed in the future. New contracts for the 6 team members were issued in December 21, effective from January 2022. The purpose of the new agreement is to ensure a consistent service and support can be delivered to the South Area Council.

An additional change to the post has been the introduction of flexibilities to include some time working with partners to tackle issues pertaining to council tenants and owner occupiers. This will, however, be limited with the priority being private sector housing issues. Reporting will include support across all tenure in order to identify and monitor demand. The officer will provide data to support sustained improvements for families and individuals.

The officer has recently arranged to start-up pop-up shops in libraries and is in the process of working jointly to look at ways to advertise better to reach people in area where issues may be underreported and investigate areas where reporting is low particularly Rockingham.

The officer is taking a multi-agency approach to tackling and identifying the extent of

During this quarter the officer has attended: 5 walkabouts with Berneslai Homes, 7 community events and pop-up stalls, attended 2 PACT and 2 MAAG meetings and attended 12 joint visits with other agencies.

Private sector housing officer case study:

“In September last year I was made aware of a property with waste in the garden. It was extensively overgrown both front and back and there was a large amount of waste accumulation in the outhouse of the rear garden. From initial inspection the external of the property appeared in very poor condition and unmaintained.

After persistently making attempts to engage with the resident over a week or so he finally allowed me access to the property. There was no hot water or heating and no flushing toilet. A hole in the kitchen ceiling indicated that there had previously been a leak. There was no banister on the open staircase, and it was difficult to move around the property safely. The entire downstairs of the property was filled with household waste including takeaway cartons, alcohol bottles mixed in with used cutlery, crockery and clothing items.

The resident was clearly struggling with his mental health, had left his employment and had no income and no real connections with the outside world. His son had moved into the property to support him, however the support was limited due to him working full time. Over time it became clear the situation was worse than initially thought. Not only was there disrepair and hoarding in the property, the resident was in arrears with every utility and bill other than his mortgage.

I arranged Twiggs to come and clear the gardens and remove the waste, paid for by the son, this immediately improved the appearance and prevented any further complaints allowing me to then concentrate on the resident and property condition.

I made initial referrals to social services, Citizens Advice Barnsley, Warm Homes teams and South Yorkshire Fire Service. Together with the resident we made a list of debts and arrears and used this during meetings with CAB.

The resident had no source of income at the time and so CAB assisted him with applying for Universal Credit and I took him weekly food parcels provided by the Salvation Army. I also provided him with a care pack consisting of hot water bottle, blankets, gloves, hat, socks, slippers, a slow cooker, kettle, and toaster funded by the South Area Council. On each visit I would gently encourage the resident to get some fresh air or to try and complete a small task each day. He asked me to attend a GP appointment with him due to his anxiety of being alone out of his home and having to 'face' the outside world. It was a success for him to attend and for the GP to be attentive to the issues he was raising.

Throughout the months of working with the resident he has continued to make slow progress. From not wanting to allow anyone access into his home through embarrassment and anxiety he has now allowed a plumber in to replace his toilet and fit a new shower. He has allowed the fire service in, who have provided advice and fitted smoke/heat alarms. He has now used savings to pay his arrears and is up to date with all utility bills and they are on direct debits to prevent the arrears building again. I have helped him complete an application to Yorkshire Water for the arrears paying off via their trust fund and we are waiting for a reply. He now has a social worker and is beginning to engage with mental health services.

Last week myself and 2 colleagues spent a couple of hours removing the last of the waste from the downstairs of the property which has made a massive difference to the way the property can be used and also help the resident in having a clearer idea of the condition of the property. I have had confirmation this week that funding has been granted for a new boiler system and this will be fitted in the next couple of weeks.

This case has been challenging, rewarding, demanding, and a big learning curve. I have had to adapt to the needs of the resident, work at his pace and when he felt like he wanted to engage. I really feel that now the more practical issues have been resolved or improved that he needs to now concentrate on his mental health to get his life back on track and where he wants to be. The smallest thing was a big achievement in this case, giving him a diary and encouraging him to write appointments down each week, for weeks on end for him to then say recently "oh I'll put that in my diary, so I remember" made me realise that I had had an impact on his life and how he was approaching things in a more positive way. There is still lots of work to be done with this resident via other agencies, but I do feel that through our consistency and determination to improve his life that we have achieved that and hopefully the work we have initiated with other support agencies will continue into the future.

Access to Local Information and Advice

Citizens Advice Barnsley – Advice service

April 2021 – March 2022:



The advice service has supported clients with a variety of different issues, but as in previous years, the most common are Benefits and Tax Credits, Debt, and Universal Credit. As well as improved financial outcomes the support provided by the advice service also helped to improve health and wellbeing, reduce client stress, and improve resilience by increasing the client’s ability to cope through self-help.

Prior to 23rd March 2020 this project was delivered at various outreaches throughout the South Area. From that date until 28th March 2022 when outreach restarted all client contact has been either via the telephone or digital.

Outreach face to face delivery has recommenced at Hoyland and Wombwell libraries. As an interim arrangement all clients who reside in Darfield can access support via the telephone service and digital means while CAB undertake preparation work to restart face to face delivery in Darfield.

The telephone service is available from 9am through to 7pm. Two appointment blocks per month have been set aside over and above the normal outreaches to assist clients with form filling.

Profile data for the last year shows:

- **57%** of clients are female, **43%** male
- **46%** of clients report as being vulnerable
- **20%** of clients are employed
- **6%** are unemployed
- **26%** on Benefits

CASE STUDY 2 (*names changed)

Amy* was really worried about her son, Jed*. She and Jed's father had split up some months previously and he had hardly seen Jed since. Amy was sure that ending their relationship was for the best - living together had become untenable. Billy* had become increasingly volatile and abusive - and the police had become involved. Nevertheless, Amy didn't doubt that Billy loved his son and wished, for Jed's sake, that they had contact.

Since the split, Billy had made no attempt to offer or pay any maintenance. Weeks of silence had been followed by one brief visit to see Jed, and that had been accompanied by relatives. Since then, he had made no contact and Amy was aware that Billy had been in further trouble with the police.

After considerable heart searching, Amy decided that she needed to find out how to regulate the situation legally, both for Jed's sake and her own, to try to ensure that Jed did not miss out but was kept safe at all times she emailed Citizens Advice Barnsley to see what advice they could give her.

An adviser contacted Amy by email, giving her detailed information related to the various issues included in her enquiry including links to the organisation Child Law Advice.

The adviser also explained to Amy that, given what she had said, she might want to apply for a Non-Molestation Order which could stipulate that he could only see his child with supervision. The adviser explained the whole application process, supplied links and gave contact numbers.

The adviser also gave Amy information and links regarding informal Child Maintenance arrangements and explained that this was the first step. However, if an

informal arrangement failed, Amy could make arrangements through the Child Maintenance Service for Billy to pay towards Jed's upkeep.

Advisers know that sometimes help might be required that stems from the underlying issues, even if it is not the predominant cause of the contact. The adviser therefore included information about organisations who offer support to survivors of abuse. Should Amy feel that she needed further legal advice, the adviser gave her information regarding legal aid, information about finding free or affordable legal advice, and links to help her to find a local law centre.

With the help of Citizens Advice Barnsley, she now knew where to get the guidance and support she needed, going forward.

Stop Smoking Advisor

Health

Stop Smoking Advisor

313 - Aim to treat 6% of the smoking population in the South Area

70 % - Aim to get 55% of those in treatment to have quit at 4 weeks

48% - Aim to get 45% of those in treatment to have quit at 12 weeks



Dayna attended the Winter Wellbeing event in Hoyland displaying a stall with advertising materials and display boards was used. 22 contacts were made with attendees from the event, who were offered leaflets and business cards for the service. Dayna also encouraged attendees to pass on the contact details for the service support to friends/family members who are smokers.

Other Projects in the South Area

Barnsley Council has supported the voluntary and community sector through Covid. In 2021/22 community groups and charities in the south area have received a total of £44,561 from our Covid Support Through Crisis Fund.

Winter wellbeing events (slips, trips and falls)

Two events, Hoyland - December 2021 and Birdwell – March 2022

Who

Community Development Officer (CDO) for the Hoyland Milton and Rockingham, South Area Team, councillors.

Providers: Age UK Barnsley, Umbrella Mental Health, BPL Your Space, Berneslai Homes, Private Sector Housing Officer, South Yorkshire Police, South Yorkshire Fire and Rescue.

How

The project delivered two events in 2021 and 2022 to help people, over 50 years old, live independently at home for longer and make connections with services for health and well-being. Introducing them to other local residents, volunteers, Ward Alliance members and councillors.

The CDO helped with the Ward Alliance application, organised the events, ordered and put together items for wellbeing packs, liaised with partners and services, aided with the logistics on the days and attended to engage with those who attended.

Priorities

Healthy Barnsley

- People are safe and feel safe
- People live independently with good physical and mental health

Learning Barnsley

- People have access to early support and help

Results

Residents:

- Gained information and advice in both one-to-one conversations and in leaflet form from a variety of services.
- Received wellbeing packs (slippers and a hot-water bottle included.)
- Gained an understanding of who and where to go for help.

Were able to refer themselves to internal departments such as:

- Smoking Cessation.
- Equipment and Adaptations.
- Digital Champions.
- Warmer Homes.
- Alcohol Team.
- Slips Trips and Falls.

The Providers who attended were also able to network and meet in person, allowing them to have conversations, and gain knowledge and understanding of how to help their community more effectively.

Future plans:

- To limit the timescale of the events
- To invite care homes and sheltered housing as a provider
- Yearly event planned

At a glance

100+

Attendees at
Hoyland event

82

Attendees at
Birdwell event

South Area Council

Darfield, Hoyland Milton, Rockingham, Wombwell

Local hanging basket sponsorship schemes

Who

Local businesses, community groups, residents, South Area Team, Ward Alliances, basket supplier, Maintenance contractor.

How

The aim was to encourage people to shop locally and support local businesses by adding colourful hanging baskets with sponsored plaques. The Ward Alliances funded start-up costs in the first year, but the scheme now depends on receiving sponsorship from residents, groups and businesses. This money would fund the hanging basket and plaque, which was in place from June to October.



Results

Hoyland Milton and Rockingham ward:

- 7 volunteers provided coordination, promoted events, organised application forms, planned sitings, and organised a raffle.
- The cost to the Ward Alliance was £2,800.
- Income created in Match funding and sponsorship fees was £13,192.

Wombwell ward:

- 16 hanging baskets were sponsored.
- 2 new business reps became WA members.
- The cost to the Wombwell Ward Alliance was £1,000.
- Income created in sponsorship fees was £960.

Darfield ward:

- 20 hanging baskets.
- 1 new volunteer and a possible new Ward Alliance member.
- Cost to the Darfield Ward Alliance: £2478
- Income created in sponsorship fees £1100

The scheme relied on partnership working with Council services, local groups, volunteers and the wider community.

There is an expectation that the scheme will become more self-sustainable year on year.

Priorities

Sustainable Barnsley

- People live in great places, are recycling more and wasting less, feel connected and valued in their communities
- Our heritage and green spaces are promoted for all people enjoy



"Can I start by saying how lovely all the baskets are but I'm extremely pleased with the location of mine, it made me so happy when I saw it with its sign this morning. It'll definitely be an annual sponsor from me"

Darfield resident



"The hanging baskets are lovely, my mum loved going down the High St and was well known in Wombwell, it is lovely to see her name up on a plaque".

Wombwell residents